



Consistently excellent customer service. Agile and adaptive workforce.

Regardless of how many sites you own, or if they are franchised, you may experience some of these issues:

- You need the ability to hire and retain very capable staff to create an agile and adaptive workforce able to meet changing market needs.
- Because you have tight margins, staff need to get up to speed fast, so 'just enough', 'just-in-time' training with onboarding is important.
- It's important that staff follow your sales approach, standards and processes.
- It's imperative that you can quickly and easily adapt and communicate your sale strategies as the market changes and due to competitor behaviour.
- Your brand reputation is paramount. In this highly competitive market, you need to deliver value and incredibly high customer service.



Some of the features you may like:

- Quality workforce Onboarding
- Onboarding from home using elearning before starting work
- Quality Checklists on iPads
- On-going use of elearning and paperless assessment, automated records management, significantly reduces staff down time
- Create your own daily task checklists for opening and closing the store and everything in between
- Suitable for fairly high staff turnover and low experience in the industry
- Standard Procedures and Processes
- Assessible on tablets and mobiles
- Alert, Notify and Report
- Review checklist, measure results, email and SMS alerts, weekly/monthly reports
- Compliance reporting.

Tutis is a cloud based, managed solution that takes the complexity and risk out of compliance management for the Hospitality industry.





Tutis workforce capability and skills compliance solution for the Hospitality industry delivers 4 pillars of assurance (key benefits):

- I 1. Managed Compliance Risk**
- I 2. Reduced Complexity**
- I 3. Optimised Running Costs**
- I 4. Delivered Paperless**



Hospitality Example

Use Tutis to get new staff up-to-speed quickly delivering consistent, on target brand messaging and sales techniques, including the use of pre-start onboarding remotely via elearning. Use elearning to keep staff informed and update as required without downtime.

For more information on how Tutis can help you with Compliance Management solutions contact Chris or Heather: **07 3020 7570** or **hello@tutis.com.au**

Our mission is to take the complexity and risk out of compliance management

Simplifying compliance in a complex world

